

Help on logging in for the first time to sg.ingrammicro.com

If you have logged in to www.imonline.com.sg before and have a user ID and password, you can continue to use the same user ID and password for logging on to sg.ingrammicro.com

WELCOME

To access your account, please log in below.

Username (Email)

Password

Forgot Password?

Log In

BECOME A RESELLER

Please enter your user id and Password from www.imonline.com.sg

Required information

sg.ingrammicro.com needs you to associate following information with your account if you are a user of www.imonline.com.sg and now logging on to sg.ingrammicro.com

* indicates required field

First Name*

If this is already filled system has migrated your first name from imonline.com.sg. You can choose to keep it the same or enter a different first name. You cannot proceed with this field being empty.

Last Name*

If this is already filled, system has migrated your last name from imonline.com.sg. You can choose to keep the same last name or enter a different one. You cannot proceed with this field being empty.

Email address* (that is unique in the system)

You need to enter a unique email address to be able to proceed ([what is unique email address](#)). If this is already filled, system has migrated your email address from imonline.com.sg. If you try to use an email address which is already used by another user, system will prompt you to use a different email address.

Challenge Question and answer*

You will need to set your reminder question and answer.

If you forget your password in future system will prompt you with your challenge question that you set in this screen. System will expect your answer to match with the answer you provide in this screen.

Required Information

Please fill out the fields below, in order to complete your profile.

Personal Information

* First Name

Please enter your first name
This will be associated with your account on sg.ingrammicro.com

* Last Name

Please enter your last name
This will be associated with your account on sg.ingrammicro.com

* Email Address

* Confirm Email Address

If empty, enter a unique email address. This can also be used as your login id next time.

Password Recovery

* Challenge Question

This is used in case you forget your password in the future.

Please select a challenge question from dropdown menu or create your own. Enter corresponding answer. This will help you in recovering your password if you happen to forget it in the future

* Answer

What is a unique email address and why do I need to supply it on the first login

sg.ingrammicro.com identifies users with their email address. The email address set on the "Required Information" page can also be used as login id apart from your user id on sg.ingrammicro.com. System will also use this email address for emailing your account related communication and temporary password when you use forgot password link.

Troubleshooting your login

If you need further assistance with your login or facing issues after following the instructions above please write to webfeedback.sg@ingrammicro-asia.com.